



WELCOME TO FORT COLLINS!

Dear Apartment Community Residents,

University Housing, Colorado State University, and the City of Fort Collins are very excited you have chosen to live in the CSU apartment communities. Fort Collins is proud to call the University Apartments one of the most diverse communities in the city!

We want to do whatever we can to make your stay enjoyable and productive. Please let us know what we can do to best support you; we are happy to help.

University Housing, CSU, and the City of Fort Collins work together to encourage positive relationships between area residents and CSU students. Everyone can help by getting to know their neighbors and respecting local laws.

This brochure provides a sample of on- and off-campus services. It also includes information on City ordinances which apply to you as a Fort Collins resident.

Once again, welcome to our community and have a great year!

Helena Gardner
Director, University Housing, CSU

Lindsay Mason
Director, Off-Campus Life, CSU

Important Phone Numbers

For your own University apartment area contact information check your area office, calendars, and fliers.

POLICE NUMBERS

Emergencies	Emergency Dispatch	911
CSU Police Non-Emergency	CSU Police	(970) 491-6425
City Police Non-Emergency	Fort Collins Police Services	(970) 419-FCPD (3273)

CITY NUMBERS

Animal Disturbances	Larimer Humane Society	(970) 226-3647 ext. 7
City Information	Fort Collins Switchboard	(970) 221-6500
Childcare Referral	Early Childhood Council of Larimer County	(970) 377-3388
Community Mediation	Fort Collins Neighborhood Services	(970) 224-6022
Neighborhood Relations	Fort Collins Neighborhood Services	(970) 224-6046
Noise Disturbances	Fort Collins Police Services	(970) 419-FCPD (3273)

CSU NUMBERS

University Housing Questions	Main Line	(970) 491-6511
Community Liaison	Jenn Rieskamp	(970) 491-6707
Counseling Services	University Counseling Center	(970) 491-6053
CSU Information	CSU Switchboard	(970) 491-1111
Health Information	CSU Health Network	(970) 491-7121
Legal Information	Student Legal Services	(970) 491-1482
Rental Information	CSU Off-Campus Life	(970) 491-2248

Send your questions, service requests, and comments directly to City of Fort Collins staff at fcgov.com/accessfortcollins.



CSU AND LOCAL SERVICES

Apartment Communities within University Housing (970) 491-6511

housing.colostate.edu/apartments/explore/

housing.colostate.edu/about/departments/university-housing/ (area contacts)

As University Housing apartment communities, we strive to create vibrant and inclusive communities throughout students' on-campus housing experience that enhance learning, personal and social growth, and global engagement.

Animal Disturbances

Larimer Humane Society Animal Control: (970) 226-3647 ext. 7

larimerhumane.org/animal-control/fort-collins-service

If your apartment is located next to an off-campus property where barking dogs are a problem, call the Larimer Humane Society to report the problem. Animal Control officers may first issue a warning and share information on modifying the dog's behavior. This can be followed by a citation if the complaints continue. Reminder: Residents of apartments within University Housing are not allowed to keep pets. Service and Emotional support animals are only allowed with the approval of the Student Disability Center and agreement with University Housing. All dogs and cats within city limits must be licensed yearly through the Larimer Humane Society and have required rabies vaccines.

RamRide (970) 491-3333

ramride.colostate.edu/

Need a late-night ride? RamRide provides free, safe rides to CSU students with the goal of improving safety in the Fort Collins community. Rides are provided Thursday, 10pm-2am, and Friday & Saturday, 10pm-3am, except during school holidays or during the summer. To request a ride, download the free RamRide app or call the number above.

Childcare

The Sunshine House: (970) 491-2862

sunshinehouse.com/center/sunshine-house-csu/

CSU Early Childhood Center: (970) 491-7082

<https://www.chhs.colostate.edu/ecc/>

The Sunshine House and the CSU Early Childhood Center offer early care and education for children ages 6 weeks to 5 years. They offer a variety of programs for children of CSU students, faculty, and staff.

Emergency Service Contacts

For serious or life-threatening emergencies, call 9-1-1.

CSU 24/7 Nurse Hotline:

970-491-7121

CSU Mental Health Crisis Intervention (151 W. Lake Street)

Business Hours:

970-491-6053

After Hours:

970-491-7111

CSU Victim's Assistance Team:

(Sexual assault and domestic violence)

970-492-4242

Crossroads Safehouse (domestic violence):

970-482-3502

Rocky Mountain Poison Control:

800-332-3073

National Suicide Prevention Lifeline:

800-273-8255

Emergency Care

Ambulance/Emergency/Police/Fire: 9-1-1

24/7 Walk-In Mental Health Services:

970-494-4200

(1217 Riverside Ave.)

*You are responsible for any charges incurred at urgent care/convenient care/walk-in care not covered by your insurance plan. Copay and deductible will apply

Urgent Care

Associates in Family Medicine Urgent Care – CSU Office:

970-204-0300

(151 W Lake St., Suite 1500)

Concentra Urgent Care:

970-221-5811

(620 S. Lemay Ave.)

PVH Family Medicine Walk-in Clinic:

970-495-8980

(1025 Pennock Place, Suite 121)

UCH Urgent Care Center:

970-297-6250

(2127 E. Harmony Rd., Suite 140)

UCH Urgent Care and Employee Health Center:

970-237-6339

(2211 S. College Ave., Suite 300)

Women & Gender Advocacy Center (970) 491-6384

wgac.colostate.edu/

The Women and Gender Advocacy Center provides programs and resources focusing on all genders, social justice, and interpersonal violence prevention. Additionally, the WGAC provides advocacy and support for victims of sexual violence, stalking, sexual harassment and relationship violence. Their purpose is to provide a safe and affirming space for the students they serve at Colorado State University, while supporting systemic change to end all forms of oppression within the community.

Voter Registration Larimer County Clerk and Recorder: (970) 498-7820

larimer.org/elections

We encourage any and all who qualify to vote to do so. Voter registration application forms are available at public libraries, post offices, and many banks and grocery stores throughout Larimer County. You may also obtain an application online.

Student Legal Services (970) 491-1482

sls.colostate.edu/

Are you a CSU student who has received a ticket or need general legal advice? CSU Student Legal Services is here to help you protect your rights and navigate the process. The office is funded by student fees and staffed by licensed attorneys. All legal questions are welcome. Clients are protected by the attorney-client privilege and disclosures are kept strictly confidential. Bring your student ID to room 284 of the Lory Student Center to make an appointment. Visit their website for information on many legal topics relevant to students.

City Government Number varies depending on reason for call

fcgov.com/

Fort Collins is run by a City Manager, an elected Mayor, and a City Council. The City Council has six councilmembers, each elected by citizens in a voting district. Councilmembers are responsible for passing new laws and changing existing laws. If you have concerns about local issues or ordinances, contact your city councilmember by phone or email. To find out who your councilmember is, as well as contact information, look at the district map at fcgov.org/council/district-map.php or call the City Manager's office at (970) 221-6505. The City Council meets the 1st and 3rd Tuesday evenings of the month in City Hall at 300 Laporte Avenue. Meetings are open to the public and often have time set aside for public participation.

Neighborhood Services (970) 224-6046

fcgov.com/neighborhoodservices/

Neighborhood Services helps neighborhoods foster a strong quality of life, become more organized, and resolve conflicts. Their community mediation program, which is a free and confidential conflict resolution service for students, neighbors, roommates, landlords, and tenants, assists parties to reach fair compromises to their shared disputes.

Parks & Recreation (970) 221-6655

fcgov.org/parks

The City of Fort Collins Parks and Recreation offers many activities for you and your family. Fort Collins has 3 golf courses, roughly 36 miles of recreational trails, 4 swimming pools, and over 50 parks for you to enjoy. Contact the Parks Division for more information.

Medical and Recreational Marijuana

source.colostate.edu/marijuana-guidelines/

The possession of a medical marijuana permit does not allow for the possession or use of marijuana in the University Apartments. Marijuana obtained for medicinal purposes can also not be stored or used in the university apartments. Recreational marijuana use, possession, and distribution is also a violation of University Housing Policy and the Student Code of Conduct. These activities are illegal for persons under 21; and for those 21 and older, these activities cannot occur on any University property.

Smoking

tobaccofree.colostate.edu

No smoking, vaping, or tobacco use is allowed on CSU property per campus policy. This includes cigarettes, cigars, vaping (even on non-nicotine), hookahs and chewing tobacco.

- The order applies to all University grounds; this includes all residence halls and University apartments.
- The order bars tobacco use and vaping inside buildings and outside on all grounds, even in open areas away from buildings or foot traffic.
- Violations of the order may result in disciplinary action.

Instances of smoking-related damage to University property will be charged a \$50 minimum fee per incident, plus the costs of cleaning, repairing, or replacing any affected materials, including but not limited to paint, carpet, and linoleum.

Unreasonable Noise

On-campus noise – CSU Police: (970) 491-6425

Off-campus noise – Fort Collins Police Services: (970) 419-FCPD (3273)

How much noise is too much? If you can hear noise from another property (including bar noise, loud talking in the parking lot, or a party next door) from your apartment, it is probably too loud. The noise ordinance is in effect 24 hours a day. You can report noise within apartment housing to the staff or area office. For noise occurring after hours contact Colorado State University Police. Unreasonable off-campus noise can result in a ticket from Fort Collins Police Services with a fine up to \$1,000+ per person. *Note: A noise violation constitutes a misdemeanor offense. When applying to jobs or schools, applicants may be asked if they have ever been convicted of a misdemeanor.

Nuisance Gathering Ordinance

ocl.colostate.edu/nuisance-gatherings

The Nuisance Gathering Ordinance holds party hosts accountable for any damage to neighboring properties as a result of the gathering. Examples include trash, public urination, and vandalism. A conviction carries a minimum of \$500 and up to a \$1,000+ fine per person (plus cost of repairs) with possible jail time or community service hours.

Guests: As a host, you are responsible for the behavior of your guests and their actions even if you do not know them and especially if you provide alcohol at your party.

Riots: A riot is defined as a public disturbance involving three or more people and property damage. Inciting or engaging in a riot is considered a felony. You can be charged with riot participation by simply watching the event occur. In addition to heavy fines and possible jail time, anyone convicted of engaging in a riot will not be able to attend any Colorado state colleges or universities for at least one year.

Door-to-Door Solicitation

fcgov.com/solicitation/solicitors.php

The City of Fort Collins restricts soliciting, including posting notices, advertising, or promotional materials on properties without the permission of the property owner or occupants. Soliciting is not allowed in any of the University apartment areas. You can, however, expect fliers and newsletters to be placed on the clip outside your apartment by apartment community staff. To report a violation of the ordinance, please contact the Police Services Non-Emergency number at (970) 221-6540.

Alcohol

Fort Collins has a strict open container law which applies to everyone, even people 21 and older. Walking around with an open beer on a sidewalk or in a public place could earn you a ticket. It is illegal to sell alcohol without a license; this includes selling cups at a keg party or taking up donations.

Providing Alcohol to Minors: If the minor is over 18 but under 21, the crime is a misdemeanor with penalties of up to 18 months in prison and \$5,000 fine. If the guest is under age 18, it's worse. The crime is a felony punishable by up to six years in prison and a \$500,000 fine.

Ticket Off Campus? *Student Resolution Center (970) 491-7165*

resolutioncenter.colostate.edu/

Did you know as a CSU student you can be held accountable for your behaviors off campus through the Student Conduct Code? All noise and nuisance gathering citations which involve CSU students are forwarded from Fort Collins Police Services to the CSU Student Resolution Center (SRC). Additionally, off-campus tickets (i.e., open container, minor in possession, bodily waste, disorderly conduct, etc.) received by CSU students are also forwarded to SRC. For more information, call SRC.

Safe Walk (970) 491-1155

police.colostate.edu/safe-walk/

Campus Service Officers (CSOs) are students employed by the CSU Police Department (CSUPD). They are available to walk with you any place on campus or within a three block radius of campus, the Veterinary Teaching Hospital, and Foothills Campus. CSOs receive training in a variety of safety and security-related subjects and are in constant contact with the CSUPD's Dispatch Center via 2-way radio.

Transfort (970) 221-6620

ridetransfort.com/

Transfort is FREE for all fee-paying CSU students with a current CSU RamCard (student ID). This service is made possible in part by Associated Students of Colorado State University. CSU employees can also ride free using their CSU ID. Over 20 bus routes are available throughout the city, which generally operate Monday–Saturday from 6:30am to 6:30pm with some routes operating on Sundays and holidays. Late night routes are also available. Bike racks are provided and hold up to three bikes. Visit their website or download the Transfort app to plan your trip or track your bus.

MAX—Ride from Harmony Road to Downtown on the MAX, Monday – Saturday, 5:30 am to Midnight; Sundays and holidays 8:00am to 7:00pm. Interior bike racks are provided.

Around the Horn Shuttle—This is a free shuttle for CSU students, staff and faculty with 13 stops across campus, running every 10 minutes 7:00am to 6:40pm during the academic year and 30 minute service on in the summer. There are stops within walking distance from University Apartments.

Get Involved

Student Leadership, Involvement & Community Engagement: (970) 491-1482

slice.colostate.edu

The Student Leadership, Involvement and Community Engagement (SLiCE) office brings together student organizations, student leaders and student volunteers under one umbrella, making our campus a better community and a more involved place. Being involved in SLiCE programs allows students to enrich their academic and social experience at CSU. Stop by the SLiCE office in LSC 212 to learn about ways that you can get involved on campus.

Safe Lodging for Victims of Domestic Abuse

Crossroads Safehouse: (970) 482-3502

crossroadssafehouse.org/

Domestic violence is any physical or psychological harm experienced by one person from another with whom an intimate relationship is shared. Crossroads operates a safe house for battered women and their children. Additionally, Crossroads provides counseling services, youth and teen programs, and a legal advocacy program for victims of domestic violence.